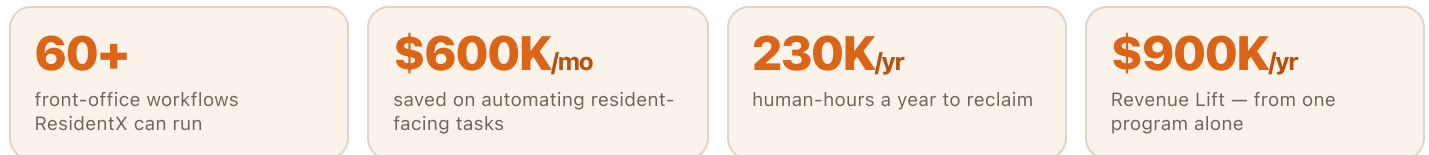


From application to reconciliation — **every resident workflow, autonomous.**

ResidentX runs the resident-facing operation your team does by hand today — application and move-in, renewals and HOA notices, the support queue, collections, and the final deposit statement. It reads what comes in and writes what goes out — across email, text, voice, and mail — and keeps a human in the loop until the numbers earn your trust.

THE PRIZE — SIZED ON A REAL TOP-5 SINGLE-FAMILY OPERATOR (ANONYMIZED)



What makes it different

It writes, it doesn't just route.

Reads the trigger — a delinquency status, an inbound HOA email — and drafts, personalizes, and sends the actual resident notice, across every channel.

Magic-link resident portal.

Every notice carries a passwordless link into a branded page that runs the workflow — disclose a pet, e-sign a plan, book an amenity. Even past residents get in without a login.

SOP Assist for your team.

Trained on your procedures — backs customer support answering residents and your own team's "how do we handle this?", from one knowledge base.

Earns trust before removing the human.

Reproduces your list record-for-record, runs supervised, and nothing posts unreviewed — so a resident who just paid never gets chased.

Across the whole life of a resident

01 Apply & move in

Applications ESA & accommodations Utilities setup
Move-in support Transfers

02 In residence

HOA notices Violations & ARC Amenity access Support queue
Maintenance

03 Renew & retain

Renewal offers Rate reviews Pet & roommate
Retention outreach

04 Delinquency & eviction

Reminders Demand notices Promise-to-pay Payment plans
Collections Eviction filing

05 Move out & beyond

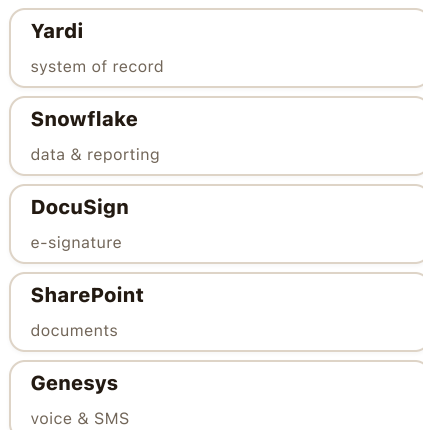
Deposit reconciliation Disputes Past-resident collections

THE OPERATING MODEL

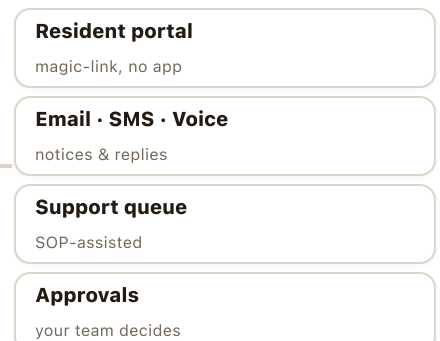
Humans own the policy. **Agents run the resident lifecycle.**

You set the rules in plain language. A reasoning core routes every resident event to the right specialist, which does the work end to end — and stops for a person exactly where your policy says to. It plugs into the systems you already run, with no code.

YOUR SYSTEMS



RESIDENTS & TEAM





NO CODE · NO ENGINEERS · NO TICKETS

You build it. You change it. In an afternoon.

Every piece of that model is yours to shape — stand up a new **resident portal**, add a **specialist agent**, define what to **observe**, load a new **SOP**, or change a **workflow** — all in the admin console, no code and no waiting on a release. As your policies change, the operation changes with them the same day.

NOT WORKFLOW AUTOMATION

Reasoning, not rules. Governance, not review.

Rules-based automation fires a fixed sequence and breaks the moment reality doesn't match. ResidentX reasons over your policy — so it handles the exception instead of escalating it back to you. And because it touches money and legal notices, it proves itself first, runs supervised, and shows its work on every action.

YOU APPROVE THE RULES, NOT THE WORK

- 1

Prove data parity first
 Before a single message sends, ResidentX reproduces your target list record-for-record against your system of record. If your report says 75 residents, so does ours.
- 2

Human in the loop, until it's earned
 Every workflow runs supervised through a real volume of live cases before anyone takes the human off the send button.
- 3

Nothing posts unreviewed
 Charges, ledgers, and legal notices wait on internal approval and a final pre-send check — so a resident who just paid never gets chased or charged.

REASONING VS. RULES

WORKFLOW AUTOMATION	RESIDENTX
Fixed rules & triggers	✓ Reasoning over your policy
One task at a time	✓ End-to-end operations
Breaks on the exception	✓ Handles the edge case
You review every action	✓ You govern the rules, not the work
Bolted on beside your stack	✓ Runs inside the systems you already have

Same engine as StudioX Core. The same AI Missions, Enterprise Knowledge layer, and 1,300+ integrations that run every StudioX deployment — packaged for residential real estate. Wiring your systems is a fast implementation, not a rebuild; the intelligence is already built.